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4. QUALITY, HEALTH, SAFETY AND ENVIRONMENTAL POLICY STATEMENT

E & O Group recognise that successful Quality, Health Safety and Environmental Management are fundamental to the business and are committed to the continual improvement of all relevant policies and procedures

In order to fulfil the Company objectives E & O Group shall implement and maintain an effective and efficient Integrated Management System which is based upon the requirements of BS EN ISO 9001:2015, EN 13485, EN ISO/IEC 17025, GMP, ISO 45001:2018, ISO 14001:2015 and all other regulatory and applicable legal requirements.

The objectives of E&O Group are:

- Ensuring that E&O consistently provide quality products and services which meet our customer and regulatory expectations.
- Understanding our context and fulfilling the needs of our customers and other interested parties.
- Ensuring all management and staff are committed to compliance with the E & O Group Integrated Management System and maintaining its effectiveness.
- Providing products & services that meet customer requirements.
- Reviewing and developing these requirements and specifications in co-operation with our customers.
- Arranging delivery of our products and results when required by our customers.
- Ensuring our products arrive at our customers in suitable packages which are clearly and correctly labelled and have been protected from damage whilst in our warehouse and in transit.
- Quality control testing is completed by competent personnel that are impartial to the manufacturing processes and consistent operation of the laboratory is maintained.
- Seeking as far as reasonably practicable to minimise the environmental impact of operations during the product lifecycle on the local and global environment by preventing pollution, reducing energy consumption and implementing waste initiatives.
- Preventing accidents and cases of work-related ill health.
- Implementing continual improvement of the Integrated Management System.

The above policy is achieved by ensuring process performance is measured and reported within the management KPIs, determining key Quality, Health, Safety and Environmental Objectives and reviewing the context of the organisation, interested parties and suitability of the IMS Policy as part of the Management Review process (QA/PR/014).

This policy statement is communicated to all employees and others working on behalf of E&O Group and is made available to other interested parties on request.

It is the responsibility of all employees, visitors and Contractors to fully support this policy through their active participation and co-operation.

26/4/2022